



RETURN AND REFUND POLICY

A refund may be issued for purchases made within our online store as described below:

A purchase was accidentally made by someone else on your behalf

It was purchased on a card or other payment method that you didn't make or authorise and report unauthorised charges within 45 days of the transaction

If your refund request is approved, please allow up to 7 days for the processing.

NON-RETURNABLE ITEMS

Digital templates that you have received and downloaded.

We are not required to provide a refund if you change your mind. But you can choose a refund or exchange if an item has a major issue (under Consumer Law in Australia) or you do not receive it.

To request a refund due to a major issue, please email kylie.johnson@sadhana.com.au

